

NOTICE CALLING QUOTATIONS

Quotation Notice No. RLDA/2021/IT/Software development/2353 dt. 22.02.2021

Rail Land Development Authority, New Delhi invites sealed quotation preferably from NIC empanelled agencies having experience in similar type of works, for customised development of "Online Proposal Assessment & Approval System (OPAAS)" Software consisting of following components:

- (a) Customised development & implementation of 'Online Proposal Assessment & Approval System' Software
- (b) Integration of the above software with similar software available with Delhi Fire Service & Delhi Urban Art Commission and other such agencies/departments in India
- (c) Annual Maintenance for one year with debugging, modifications, hand holding support & further integration of the software with other agencies/departments as per requirement of RLDA
- (c) Hosting of the above customised software preferably on the server to be provided by CRIS, NIC or RLDA.

2. Estimated cost of the work: Rs. 10.85 Lakh + GST@18%, i.e. Rs. 12.80 lakh. If, however, the software is to be hosted on a server other than as mentioned above (i.e., other than the servers of CRIS, NIC or RLDA) due to unavailability/non-provision of servers from these 3 departments, the cost of such hosting on 3rd party server, located in India, shall be paid extra.

3. The sealed quotation shall be deposited in tender box kept in the RLDA office at New Delhi before 15.00 hrs on 04th March' 2021. The quotation will be opened at 15.30 hrs on the same day i.e. 04th March'2021 or next working day if it happened to be a holiday, in presence of authorised representatives of the participating firms. Any other mode of quotation submission shall not be accepted.

4. Eligibility:

Essential: The agency should have completed at least one such work of customised development of "Online Proposal Assessment & Approval System (OPAAS)" Software for any department of the Central Government or State Government or PSUs/PSEs/Authorities of Central/State Government during the last 3 financial years including the current financial year, i.e., during 2018-19, 2019-20 & 2020-21. Also, processing of at least thirty Architectural plans should have been completed through the software developed by the participating agency till the date before the last date of submission of quotation.

Desirable: The agency should be empanelled with NIC. **The agencies empanelled with NIC, shall be given preference to the extent of 10% of the lowest eligible quote.**

5. Important Quotation Features:

- (i) Quotations shall be evaluated on the basis of rates quoted in PART 'A' of the Schedule of items attached as "Annexure-A" of the Notice which should be inclusive of GST & all other taxes and charges. No separate charges shall be paid whatsoever. The rates quoted in words will be final.
- (ii) Time limit for completion of task: Maximum 3 Months from the date of issue of work order.
- (iii) Quotations should be submitted on Firm's original Letter Pad only.
- (iv) Quotations will be accepted only with duly signed Earnest Money Declaration enclosed as Annexure – C.
- (v) Work must start within 3 working days from the date of issue of work order.
- (vi) The terms and conditions will be as laid down in the General Conditions of Contract, 2020 of Indian Railways.
- (vii) Quotations not carrying duly filled and/or signed Annexure – B and Annexure – C, shall be rejected.
- (viii) Payment for component (a) & (b) of the work shall be released only after hosting of the developed customised software on any of the above mentioned server and after certification by Joint General Manager/Architecture/RLDA regarding its smooth functioning and confirmation that the software has been integrated with the above 2 departments.
- (ix) Component (c) of the work shall deemed to have started after issue of certificate, as above, from Joint General Manager/Architecture/RLDA and payment towards component (c) shall be made after completion of the work.
- (x) Successful quotationer may be called upon to submit Performance Guarantee @3% of the estimated cost.
- (xi) For any unsatisfactory or uncompleted work, penalty, as decided by the competent authority in RLDA, shall levied on the agency.
- (xii) Quotations should be kept valid for a period of 30 (thirty) days from the date of opening of quotations.
- (xiii) The administration reserves the right to accept or reject any or all quotations without assigning any reasons thereof and does not bind itself to accept the lower or any of the quotations.

6. Technical aspects to be covered: Duly filled and signed Annexure -B attached with this Quotation Notice to be submitted

7. Documents to be attached with the quotation: Proof in support of empanelment with NIC, as mentioned in para 4(i) above & Work experience certificates regarding similar type of work as mentioned in para 4(ii) above.


22/2/21

(Assistant Manager/IT)

Copy to:

1. Notice board of RLDA office
2. Notice Board of Konnectus Tower
3. Joint General Manager/Architecture/RLDA – for information and further circulation among atleast 3 agencies

QUOTATION NOTICE OF RAIL LAND DEVELOPMENT AUTHORITY – SCHEDULE OF ITEMS FOR CUSTOMISED DEVELOPMENT OF ONLINE PROPOSAL ASSESSMENT & APPROVAL SYSTEM (OPAAS) SOFTWARE

To
Rail Land Development Authority
New Delhi

RLDA's Quotation Notice No. RLDA/2021/IT/Software Development/ 2353 dt. 22.02.2021

Schedule of Items for customised development of "Online Proposal Assessment & Approval System (OPAAS)" Software

PART 'A'

Item no.	Name of work	Rate in figure (in rupees)	Rate in words (in rupees)
(a)	Customised development & implementation of Online Proposal Assessment & Approval System (OPAAS) software for RLDA (one time cost)		
(b)	Integration of the above customised software with the OPAAS of Delhi Fire Service and Delhi Urban Art Commission		
(c)	Annual Maintenance for one year with debugging, modifications, hand holding support & further integration of the software with other agencies/departments as per requirement of RLDA		
	Total of (a) to (c) above		

Note: Quotations shall be evaluated on the basis of rates provided in PART 'A' above which should be inclusive of GST & all other taxes and charges. Nothing extra shall be paid whatsoever.

PART 'B'

Item no.	Name of work	Rate in figure (in rupees)	Rate in words (in rupees)
(d)	Cost of hosting of above customised software on 3 rd party server, located in India		

Note: Rates quoted in PART 'B' shall not be taken into account in quotation evaluation process. Hosting of the above customised software will be done preferably on the server to be provided by CRIS, NIC or RLDA. However, if it is required to be hosted on a 3rd party server located in India due to unavailability/non-provision of servers from the above 3 named departments, maximum amount of Rs. 2.5 lakh (rupees two lakh fifty thousand) per annum, inclusive of GST, all taxes and charges, shall be paid.

Enclosures:

(i) Work experience certificates to support the eligibility, (ii) document in support of empanelment with NIC, (iii) duly signed Technical Aspect format "Annexure – B" and (iii) duly signed Earnest Money Declaration Form "Annexure – C", are enclosed.

(Name of the Firm with seal and signature)
Name of the signing authority:

Date:

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To
Rail Land Development Authority
New Delhi

Technical Aspects

Ref: RLDA's Quotation Notice No. RLDA/2021/IT/Software Development/ 2353 dt. 22.02.2021

Schedule of Items for customised development of "Online Proposal Assessment & Approval System (OPAAS)" Software

Sno	Technical Aspect	Specification
1	Hosting Online Proposal Assessment & Approval System software: Application will be hosted on CRIS or NIC or RLDA server. If it is not found feasible it may be hosted on a shared server located in India. The successful bidder shall configure and install the software with all critical updates to be installed in the server on regular basis apprising RLDA. The Vendor shall provide the list of the hardware requirements required for the deployment of the solution for RLDA official use.	
2	Specifications of Security system required during the usage of software after development.	
3	The software should be compatible with the building approving authorities like DFS & DUAC etc.	
4	The system should be able to Define Roles for all users in the work flow.	
5	The system should be able to Define rights to the application features for each of the roles.	
6	The system should be able to provide log for Time and user stamping of each usage.	
7	The system should be able to prevent unauthorized access to servers and network log should be maintained for all the transactions handled	
8	The System Architecture should provide an end-to-end security model that protects data. Security systems should be commensurate with the overall sensitivity of the database and contents Audit trail will be monitored.	
9	The system should have controls incorporated in to ensure that the databases are not tampered/ altered/ modified/ deleted, except updating the records.	
10	Users should be allotted login user-id and password to fix up accountability for transactions carried out.	
11	The system should ensure security of the Plans approved by authorities used by the system. This will include storing approved files which will be non - editable, storing the approval information in database in secured manner.	
12	Security system to prevent activities like hacking in the Database should be suggested.	
13	Specify the Technical Architecture of Software. Source code of the software shall be provided to RLDA.	
14	The backend should be one of the leading and proven database.	
15	The software should have its own MIS report generation and to be integrated with master MIS dashboard. The existing report system has to be studied and modified if necessary	
16	The system should be able to Incorporate the sanctioning order including the relevant application numbers, date in the soft copy itself after the plan is sanctioned which is full proof and shall not be able to be tampered or altered by any body.	
17	The system should be able to create a comprehensive decision support system based on transaction date.	
18	The software shall read the soft copies of the drawings uploaded in AutoCad format and validate it for RLDA requirements. If the proposals in the drawings are not as per permissible rules and regulations, the software shall indicate the errors and give a report for rectification.	
19	The RLDA shall reserve the right to deploy additional Departments such as Forest, Airport etc. on an as -required basis.	
20	The software shall be web based and shall be used concurrently in as many locations at which accessed.	
21	The software shall be accessible to all official locations over a Broadband/VPN/ Lease Line connection The software architecture shall allow	

	clustering to ensure scalability as the usage of system keeps increasing over time. The RLDA shall reserve the right to deploy additional servers on an as -required basis.	
22	An On-line help module should be available which shall provide detailed help for each process/report of the Application.	
23	The proposals should be acknowledged from Clients and site visit dates and further approval schedule is to be given to the architects/ client on the spot. An SMS/EMAIL may also to be sent to architect and concerned Field staff.	
24	The acknowledgment letters, approval letters, deviation or the rejection letters should be system generated.	
25	The approval workflow should be as per the work flow being followed by RLDA's hierarchy and workflow rules should be flexible enough to change as desired	
26	Related MIS and exceptional reports should be developed based on the plans passed, pending proposals, Delayed approvals and revenue generated, etc. as per RLDA's requirement and Laws	
27	The architect's/ client plan in soft copy in AutoCAD should be mapped with the online resource available to Architects accessible through authentication. An automated scrutiny report indicating the required / permissible parameters and the proposed parameters should be evaluated by this module/utility. These reports are later sent to higher authorities for approval and to make the approval status available online. The client/ Architect should be able to review the status of approval online.	
28	There should be uniformity in approval process throughout RLDA with proper status tracking of the proposals	
29	The First 50 Approvals must be monitor by Vendor and after wards all necessary support with be provided by vendor	
30	During the AMC period, A well-equipped and experience team must be deputed on this task to provide services as and when required	
31	Training of Top management -One day Training of Middle Management – One day Training of end user – Three days	

I, on behalf of the agency, M/s, do hereby agree and commit to abide by the above specifications.

(Name of the Firm with seal and signature)

Name of the signing authority:

Date:

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EARNEST MONEY DECLARATION FORM

Earnest Money Declaration/Bid Securing declaration (to be furnished by all bidders, including MSME etc.)

I/We am/are aware that I/We have been exempted from submission of Earnest Money Deposit in lieu of this Earnest Money Declaration. I/We understand and accept that if I/We withdraw my/our quotation within its validity period or if awarded the work and on being called upon to submit the Performance Guarantee/Performance Security, fail to submit the same within the stipulated time period or on being called upon to sign the contract agreement, fail to sign the same within stipulated period, I/We, i.e., the bidder shall be banned from submission of bids in any Works/Service Tender/quotation issued by RLDA for a period of 12 months from the date of such banning.

Date:

Place:

Seal of the Agency

(Signature of the Authorised Signatory)
(Name and Designation)